

# Privacy Policy

## Who Is Nature Beanz Adventures?

Nature Beanz Adventures is the trading name for this website owned by Gareth Jones

## What Is This Policy About?

In this policy, Nature Beanz Adventures has provided information on what personal information is collected, when and why we collect your personal information, how it is used, the limited conditions under which we may disclose it to others and how it is kept secure.

Nature Beanz Adventures is committed to maintaining the trust and confidence of visitors to its website. In particular, please note that we do not sell, rent, or trade your contact details with other companies and businesses for marketing purposes or financial gain.

## When Do We Collect Data?

Nature Beanz Adventures collects your personal data when you:

1. Visit this website.
2. Fill in a form on our website.
3. Contact us on the phone.
4. Send us an email.
5. Make a payment.
6. Join our app as a member

## What Types Of Data Do We Collect & Why?

### Personal Data

We need to know your basic personal data: e.g. name, contact phone number and your email address. We collect this information in order to provide you with our goods & services, to claim our right to be paid in return for our services.

We do not collect any personal data from you that we do not need in order to provide goods or services.

If you do not provide this basic personal information, then we will be unable to provide the goods or services you have requested.

We do not sell, rent, or trade your personal details or email address with other companies and businesses for marketing purposes or financial gain.

### **IP Address**

Nature Beanz Adventures does not collect your ip address.

### **Cookies**

A cookie is a small file which is placed on your computer's hard drive by our website. The file contains information that helps us analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

### **Essential Cookies**

These cookies are functional and can not be turned off.

### **Declining Cookies**

Most web browsers automatically accept cookies, but you can modify your web browser settings to decline cookies if you prefer.

### **How Do We Protect Your Personal Data?**

We know how much data security matters to all our customers. With this in mind we will treat your data with the utmost care and take all appropriate steps to protect it. We secure access to all transactional areas of our website using 'https' (SSL) technology.

We regularly monitor our system for possible vulnerabilities and attacks and we carry out security testing of our website & networks to identify ways to further strengthen security.

### **How Long Do We Keep Your Data?**

Whenever we collect or process your personal data, we'll only keep it for as long as is necessary for the purpose for which it was collected.

At the end of that retention period, your data will either be deleted completely or anonymised, for example by aggregation with other data so that it can be used in a non-identifiable way for statistical analysis and business planning.

### **Who Do We Share Your Data With?**

We may be required to disclose your personal data to the police or other enforcement, regulatory or Government body, in your country of origin or elsewhere, upon a valid request to do so. These requests are assessed on a case-by-case basis and take the privacy of our customers into consideration.

### **Access To Your Personal information**

Under the new European General Data Protection Regulations (GDPR), you have right to access, amend or delete any personal data that we hold of yours free of charge.

Please contact Gareth Jones at Nature Beanz Adventures on [info@naturebeanzadventures.co.uk](mailto:info@naturebeanzadventures.co.uk).

### **Contacting The Regulator**

If you feel that your data has not been handled correctly, or you are unhappy with our response to any requests you have made to us regarding the use of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office.

You can contact them by calling 0303 123 1113. Or online via: [www.ico.org.uk/concerns](http://www.ico.org.uk/concerns)